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September 8, 2008

Mr. Donald J Horan, CPP
Loss Control Concepts, Ltd.

[REDACTED]

Re: [REDACTED]

Dear Mr. Horan,

I write to inform you of the successful outcome in the above captioned matter, and to extend my appreciation for your efforts on behalf of this firm and its client.

Throughout the process, I found your expertise to be both impressive and persuasive. You are a personable and knowledgeable professional whose thorough analysis and insight enhanced our standing in this case.

Thank you again for your assistance and cooperation, and should the need arise for your services in the future, I will certainly be in touch, and I would be happy to recommend you to anyone for similar work.

Very truly yours,

Jeremiah A. Denton III